

	सीमा शुल्क प्रधान आयुक्त का कार्यालय (एनएस - I) OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (NS - I), मूल्य निरूपण मुख्य (आयात) / APPRAISING MAIN (IMPORT), जवाहर लाल नेहरू सीमा शुल्क भवन, न्हावा शेवा, ता .उरण, JAWAHAR LAL NEHRU CUSTOM HOUSE, NHAVA- SHEVA, TAL-URAN, जिला रायगड/ RAIGAD-400707, महाराष्ट्र/MAHARASHTRA (e-mail: appraisingmain.jnch@gov.in) (Telephone No.022-27244979)
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दिनांक /Date:08-10-2025

दिनांक 30.09.2025 को सम्पन्न 'स्थायी व्यापार सुविधा समिति' (आयात) की बैठक का कार्यवृत्त

**MINUTES OF THE MEETING OF THE PERMANENT TRADE FACILITATION
COMMITTEE (IMPORT) SEPTEMBER 2025 HELD ON 30.09.2025**

The PTFC meeting held in physical mode on 30.09.2025 was chaired by Shri. Yashodhan Arvind Wanage, Pr. Commissioner of Customs (NS-I), and attended by Shri Vijay Risi, Commissioner of Customs (NS- III), Shri Pai Giridhar Gopalkrishnan (NS – II), Shri Anil Ramteke, Commissioner of Customs (NS-V) and Smt B. Sumidaa Devi, Commissioner of Customs (NS- General).

2. The meeting was attended by the following members/participants of the trade:

क्र.सं./Sr No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names (Shri/Ms./Mrs.)	(संगठन/संघ/पदनाम) Organisation/Association
1	Vikas Kanke	FSSAI
2	Suchit Patil	Interasia
3	Ajay Moghe	NSICT & NSIGT
4	Sagar G. Mhatre	NSICT & NSIGT
5	Ganpat P. Korde	BCBA
6	Paresh Thakkar	BCBA
7	Sanjeev Harale	BCBA
8	Paras Shah	BCBA
9	Sanjay Shingote	BCBA
10	Harsh Lapsia	BCBA
11	Vinayak	BCBA
12	Raja Sekhar	UPL
13	Mark S. Fernandes	Sylvester & Co.
14	Jeesendra V. Kadi	CFSAI
15	Juoe Fernandes	CFSAI
16	Salim Shikalgar	CFSAI
17	Divya Shetty	AIWCBA
18	Sameer V. Patil	Hind Terminals
19	Prakash Thakar	CSLA
20	Narendra	Shipping Line
21	Sunil Vaswani	CSLA

22	A. J. Shah	CHA
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3. विभाग की ओर से निम्नलिखित अधिकारियों ने बैठक में भाग लिया: -

Following Officers from the department attended the meeting: –

क्रमसं./ Sr.No.	नाम (सर्वश्री/सुश्री/श्रीमती) Names (Shri/Ms./Mrs.)	पदनाम Designation
1.	Venkatesh S.	Addl. Commissioner of Customs
2.	Arvind B. Ghuge	Addl. Commissioner of Customs
3.	Dr. Chittaranjan P.Wagh	Addl. Commissioner of Customs
4.	Dr. Parul Singhal	Joint Commissioner of Customs
5.	Bharatlal Meena	Asstt. Commissioner of Customs
6.	Raj Kumar Mishra	Asstt. Commissioner of Customs

All participants were welcomed by Shri. Yashodhan Arvind Wanage, Principal Commissioner of Customs.

Dr. Parul Singhal, Joint Commissioner of Customs, NS-I, JNCH, with the permission of the Chair, presented the Agenda points pertaining to Import.

4. **BCBA के द्वारा उठाया गया कार्य बिन्दु /AGENDA POINTS RAISED BY BCBA:**

कार्य बिन्दु संख्या / POINT NO. 1. Non-Functioning of OTDI system causing major issues in Clearances as well as leading to increase in transaction cost and dwell time

Background: The One Time Default Intimation (OTDI) system is a critical platform for the Importers and trade to ensure seamless operations.

Issue: In recent weeks, due to OTP related and server issues - the trade has been unable to either file OTDI afresh or make any modifications in this regard. This has caused significant hardship to the trade and resulted in cases of increased dwell time and transaction cost.

Suggestions:

- (i) Notify a formal contingency protocol for OTDI downtime (server crash/technical failure).
- (ii) Include alternative channels (e.g., official acceptance of requests via email or fallback portal) for CFS change submissions.
- (iii) Issue a standing instruction/circular to the trade outlining the interim process.
- (iv) Ensure timely system restoration updates (status messages / advisories) are communicated to all stakeholders.
- (v) Alternative server or mechanism to ensure real-time tracking, monitoring and resolution of issues to avoid any downtime in this regard.

प्रतिक्रिया/Response: Earlier, there were two separate service providers: one responsible for the maintenance of the DPD website and another for bulk SMS (OTP) delivery through a telemarketer. This lack of integration and coordination between the two providers often resulted in technical failures. Additionally, the SMS service agreement with the previous provider had expired. Recognizing this, the tender for bulk SMS (OTP) delivery has now been awarded to the same service provider which is managing the DPD website, for better and seamless operational efficiency. During this transition phase, the OTDI system experienced a temporary glitch. Now, due to the integration and seamless operation, the issue has now been fully resolved. As confirmed by the service provider as well as several Importers/CBs, the OTDI system is functioning properly. An alternative channel is already in place, where importers can submit requests for changes in OTDI/CFS through their registered email IDs to office email id of DPD Cell i.e. dpd-jnch@gov.in.

(बिन्दु समाप्त/ Point Closed)

कार्य बिन्दु संख्या/POINT NO. 2. Increasing issues with Faceless Assessments and lack of timely resolution

Background: Instances of Delays in Faceless Assessments are being reported by our members, and are being shared through various escalation platforms - including marking of email to TSK as well as escalation through the Helpdesk group.

Issue: it has been observed that the resolution of issues in many cases are neither conveyed by TSK nor highlighted in the group-as was being done previously, which is not giving visibility to trade. Further, there are few issues despite highlighting are taking significant time for resolution which is causing huge stress to the Importers and adding to transaction cost and dwell time significantly.

Examples as received from members:

Case (a): BE number 3783150 dated: 08 August 2025

As per email details from member which have been highlighted to TSK, Customs and concerned section the amendment approval has taken beyond 10 days, further as per Importers representative it was beyond 21 days from filing of First Check BE wherein Clearance was still impacted and issues were not resolved.

Case (b): BE number 4377625 dated: 08 Sept 2025

As per communication from member, the BE filed on 8th September, query received on 11 September evening, however they are yet to receive details of the query due to which response is pending. The BE has been attended on the 3rd Day post filing and there too in the evening query raised by FAG officer.

Case (c): BE number 4259285 dated: 2nd Sept 2025

Query replied on 5 September, BE assessed by FAG on 11th September, 6 days for assessment post query reply.

Case (d): BE number 3599842 dated: 31 July 2025

As per details received from our member, file put up for amendment from Home Consumption to Warehouse on 6th August, BE re-called on 13th August, and assessment done on 20th August.

Suggestions:

(i) Robust mechanism to track, monitor and resolve the issues arising with faceless assessments on a daily basis.

(ii) Feedback mechanism from TSK on emails being received as well as status on queries raised by members till the closure/resolution of the issues.

प्रतिक्रिया/Response: Most of the Bills of Entry have been assessed at FAG, and officers at JNCH no longer have a role in their assessment. All officers will be sensitized regarding delays in the assessment process, and the matter will be addressed in the upcoming NAC meeting to resolve issues related to FAG. Additionally, due to RMS delays, many RMS-facilitated Bills of Entry were automatically diverted to assessment by the system, resulting in a significant backlog of unallocated Bills of Entry in FAG. Consequently, raising queries on these Bills of Entry has taken additional time.

It is also pertinent to note that the TSK section at JNCH receives grievances via email and forwards them, as required, to the concerned TSK or Assessing Group for timely redressal.

(बिन्दु समाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 3. Continued challenges being faced in case of delay in COO Verification and lack of visibility on pending case status:

Issue: Old cases of Certificate of Origin pending verification are continuing to remain unresolved resulting in pending provisional assessments, lack of closure of Bank Guarantees and lack of traceability of the status of the said COO.

Pending Cases as received from members:

(i) BE No: 5116211 dt: 17th Aug 2024

(ii) BE No: 2433545 dt: 5th March 2024

(iii) BE No: 2006939 dt: 6th Feb 2024

(iv) BE No: 4988714 dt: 10 Aug 2024

(v) BE No: 6203526 dt: 18th Oct 2024

As mentioned above, the cases from Feb 2024 onwards are still pending resolution. We seek urgent support from your good office towards mitigating these delays which the trade is facing, as well as if any status

update may be received regarding the cause of the delays.

प्रतिक्रिया/Response: It is to mention that the FTA cell at JNCH, upon receiving COO verification requests from the Groups, promptly forwards them to the FTA cell at DIC, New Delhi for verification. To ensure timely resolution, reminders are regularly sent to the FTA cell. While requests for COO verification are sent without delay and action is expected immediately upon receipt by DIC, New Delhi, significant delays—often lasting 6 to 8 months—occur at the DIC's end.

(बिन्दु समाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 4. Follow Up on DYCC CRCL Optimization of Sample Testing and sharing of transparent information on real time basis

Extract from Minutes of Meeting: "It has been requested that the DYCC Lab reports currently shared with the internal group also be extended to Trade. On average, 30-40 test reports are uploaded daily by the department. Trade can take follow up from there."

Further to the discussion in previously held PTFC as well as duly mentioned in the minutes of meeting-the DYCC lab has been requested to share the reports being uploaded on a daily basis in a transparent manner with the trade. We are requesting for a kind update on this, by when the same can be actioned.

In certain cases, the Queries/Examination instructions mention "Forward Sample to CRCL" in such cases, the samples are being forwarded to CRCL New Delhi. Our suggestion is that in such cases, the samples should be tested at DYCC JNCH itself, rather than sending the same to CRCL New Delhi, in case of lack of testing support from DYCC-JNCH, the said samples may be forwarded to Customs Empaneled Laboratories in Mumbai Region rather than sending to CRCL-wherein trade is facing significant delays.

Issue of Delay highlighted by member:

Ref.: B/E NO.: 2805641 dated 21.06.2025

Description: Titanium Dioxide

Test Memo No.: 216 dated 11.07.2025

Sample dispatched: CRCL Delhi dated 15.07.2025

"The above-mentioned consignment of Titanium Dioxide was cleared provisionally under Test Bond and Bank Guarantee, and the sample was forwarded to CRCL Delhi for testing. However, we have not received the test report till date, which is causing delay in the finalization of the Bill of Entry and closure of the Test Bond and BG."

प्रतिक्रिया/Response: On scrutiny of the B/E, it was noted that it was assessed by FAG (INMUNI) and pushed to PAG on 30.06.2025 with the following observations:

The importer declared the goods as Titanium Dioxide for use in masterbatch manufacturing, not directly in textile production. However, under HS Code 3206, the product is classified as a pigment preparation, which attracts ADD per Notification 12/2025. As per Point 4 of the exclusion clause, ADD applies to Titanium Dioxide used as pigment for textile printing.

The importer is not a textile or fiber manufacturer, and the masterbatch may be used in various industries. FAG recommended testing to confirm the product's grade and use.

Key directions from FAG:

1. Determine usage as pigment through documentary evidence (GST invoices, contracts, E-way bills, etc.) and BIS-certified lab test reports.
2. RSS to be sent to CRCL or M.S. ATMY Analytical Labs Pvt. Ltd., Faridabad, for testing as per IS 8356:2020.
3. RSS not to be sent to BTH lab due to credibility concerns and lack of BIS-standard testing capability.

The BE was assessed provisionally by PAG on 09.07.2025, pending test report, with test bond and BG equal to the ADD amount, as requested by the importer.

RSS was forwarded to CRCL on 11.07.2025 and OOC was granted the same day. Since DyCC lacks the required testing equipment, CRCL, New Delhi was assigned. A reminder will be issued to CRCL to expedite the test report.

(बिन्दु समाप्त/ Point Closed)

5. CFSAI के द्वारा उठाया गया कार्य बिन्दु / AGENDA POINTS RAISED BY CFSAI:

कार्य बिन्दु संख्या / POINT NO. 1. Release of Containers by Port Without M-Scan

Containers are being released by NSFT Port without undergoing the mandatory M-Scan process. For the Containers ear-marked for scanning as per EIR at M-Scanner in the terminals, in past few months there have been 5-6 instances, where drivers missed noticing on the EIR copy about Scanning marking and were allowed to be gated out by Terminals.

Suggestion:

- i. Terminal Operating Systems should have an in-built check to hold such containers at gate and divert the TTs to move to M-Scanner
- ii. Strict Compliance for M-Scan requirement: To enable easier identification and tracking by drivers and stakeholders, it is recommended to implement either a color-coded EIR system or a conspicuous coloured Rubber stamp indicating “M” or “D” so that drivers are guided accordingly.

प्रतिक्रिया/Response: As prescribed in the Public Notices No. 04/2019 dated 04.01.2019, 31/2021 dated 30.03.2021 and 76/2024 dated 10.09.2024, both CFSs and Port Terminals are responsible to ensure that the container selected for scanning should be scanned at designated scanner within given time limit before moving out of port or to the CFS. Also, appropriate training and instructions regarding important aspects of the scanning operations should be given by the Terminals & CFSs to the truck drivers deployed for movement of containers selected for scanning. However, this office has no objection if

- i) A functionality is developed and implemented in the TOS available at the Exit Gate of the Port Terminals to hold any un-scanned containers (selected for M scan) at the exit gate and divert it to M-Scanner for scanning ensuring the completion of container scanning process prior to its exit.
- ii) An upgrade is adopted by in the TOS mandating the EIR copy with color-code and larger font marking (either printed or stamped) of M-Scan or D-Scan or No-Scan requirements enabling immediate visual identification of the scanner designated to a particular container.

(बिन्दु समाप्त/ Point Closed)

कार्य बिन्दु संख्या / POINT NO. 2.Pre-Gate System for D-Scan Scanning Queue

Implementation of a pre-gate system at D-Scan to monitor and register the exact time of vehicle entry into the scanning queue, enabling improved traffic management and enhanced scanning efficiency.

प्रतिक्रिया/Response: Currently, Logistics Data Bank (LDB) portal under Ministry of Commerce & Industry is already available in public domain to view live container movement. Further, to strengthen end-to-end container tracking, this office has proposed to National Logistics Data Services Limited (NLDSL) vide letter dated 06.08.2025 for installation of RFID Readers at the Container Scanner locations at JNCH to integrate with the existing RFID infrastructure. The captured data from RFID readers will be transmitted in real time to NLDSL's central logistics data platform (integrated with ICEGATE) and Customs and other stakeholders can

monitor the arrival of container at Scanning locations.

(बिन्दु समाप्त/ Point Closed)

6. CSLA के द्वारा उठाया गया कार्य बिन्दु/AGENDA POINTS RAISED BY CSLA:

कार्य बिन्दु संख्या / POINT NO. 1. Scanning list generation issue in SCMT filing

When vessel arrives with empty containers only, the scanning list is not generated although SCMT filing are done successfully. Containers remain on hold in the terminal and incur port storage charges. We request JNCH to discuss this issue with DG System and arrange resolution in this matter.

प्रतिक्रिया/Response: The issuance of 'Scanning List' of the containers is done by NCTC and necessary measures have already been taken by them for timely generation and sharing of the Scanning List.

(बिन्दु समाप्त/ Point Closed)

7. MISCELLANEOUS POINTS RAISED IN THE MEETING

कार्य बिन्दु संख्या / POINT NO. 1.Unilateral Generation of Duplicate BoE/Thoka Numbers and Shipping Bills.

A member of the Trade raised an issue regarding the unilateral generation of duplicate Thoka Numbers/Bills of Entry (BoE) by the EDI system during the filing of a single ex-bond Bill of Entry, and the similar generation of duplicate Shipping Bills upon completion of export procedures. The member requested that the issue be investigated and corrective measures be implemented to prevent recurrence.

The Committee took cognizance of the issue and requested the stakeholders to provide details of specific cases where multiple BoEs had been generated for a single ex-bond filing. In response, M/s Sylvester & Co., via email dated 03.10.2025, submitted copies of their letters dated 22.09.2025 and 26.09.2025, providing the following case details:

- While filing ex-bond BoE No. 3564509 dated 29.07.2025, the EDI system also auto-generated another BoE No. 3567524 dated 29.07.2025.
- While filing ex-bond BoE No. 4459946 dated 12.09.2025, an email intimation was received regarding the auto-generation of BoE No. 4584491 dated 18.09.2025.
- While filing ex-bond BoE No. 4624640 dated 20.09.2025, the EDI system auto-generated another BoE No. 4641934 dated 22.09.2025.

Similarly, details of Shipping Bills where duplicate Shipping Bills were auto-generated have been provide vide aforesaid letter dated 26.09.2025.

Both letters have been forwarded to the concerned sections for examination and appropriate resolution.

(बिन्दु समाप्त/ Point Closed)

8. AGENDA POINTS FROM THE PREVIOUS PTFC MEETING

कार्य बिन्दु संख्या / POINT NO. 1. Plant & Quarantine issues

As discussed and advised in the previous meeting, PQ has yet not issued any advisory regarding Phytosanitary certificates which are visible online. The trade is still made to produce originals for verification even though the same is visible online on issuing country's website. Also, finished articles made out of treated wood are now being marked to PQ for release/ NOC when they are exempt from the same.

प्रतिक्रिया/Response: No response has been received from the Plant Quarantine, although a representative from PQ has stated the RPQS will provide the list of countries for which online Phytosanitary certificates can be verified by port officers.

(Action: PQ)

9. The meeting ended with a vote of thanks to the Chair.
10. This issues with the approval of the Pr. Commissioner of Customs, NS-I.
11. Any amendments to these minutes be provided within the next five working days.
12. Minutes are placed on the JNCH website and also sent through emails to the members.

(Raj Kumar Mishra)

सहायक आयुक्त,सीमा शुल्क/Asstt. Commissioner of Customs,
मूल्य निरूपण मुख्य(आयात)/Appraising Main (I),
जे.एन.सी.एच.,न्हावा शेवा/ JNCH, Nhava Sheva.

सेवामें /To,

पी.टी.एफ.सी. के सभी सदस्यों को ई-मेल के माध्यम से /All the Members of PTFC (through email)

प्रतिलिपि/Copy to : (ई-मेल के माध्यम से)

1. प्रधान मुख्य आयुक्त,सीमाशुल्क,मुंबईअंचल-II/ Pr. Chief Commissioner of Customs,

Mumbai Zone-I, II & III;

2. प्रधान अपर महानिदेशक, कर दाता सेवा महानिदेशालय, मुंबई/The Principal Addl. Director General, Directorate General of Tax Payers Services, Mumbai Zonal Unit, room No 138/139, New Custom House, Mumbai-400001(mzu-dgtps@gov.in);
3. लोकपाल, अप्रत्यक्षकर, मुंबई/The Ombudsman, Indirect Taxes, Mumbai;
4. प्रधान सीमाशुल्क आयुक्त/ सीमाशुल्क आयुक्त, मुंबईअंचल-II/ Pr. Commissioner/ Commissioner of Customs, Mumbai Zone-II;
5. सभी अपर/संयुक्त आयुक्त, जेएनसीएच, न्हावा शेवा | All ADCs/JCs JNCH, Nhava Sheva;
6. सभी उप/सहा. आयुक्त, जेएनसीएच, न्हावा शेवा | All DCs/ACs JNCH, Nhava Sheva;
7. सहा/उपआयुक्त, ईडीआई, जेएनसीएच, न्हावा शेवा को अविलंब वेबसाइट में अपलोड करने के लिए AC/DC, EDI, JNCH, Nhava Sheva, for uploading in JNCH website;
8. कार्यालय प्रति/Office Copy.